



MEDITECH Expanse Ambulatory: Move Your Organization Closer to a Single EHR





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INTRODUCTION

This MEDITECH Expanse Ambulatory eBook is a guide about the benefits of implementing MEDITECH Expanse Ambulatory, potential challenges to anticipate, tips for your organization to successfully adopt this platform, and a readiness checklist to complete prior to starting the process.

MEDITECH's Expanse Ambulatory platform gives healthcare organizations the ability to unify their ambulatory practices and the acute care system under one electronic health record (EHR).

KEY OBJECTIVES:

- ✔ **Learn** about the ambulatory platform and the benefits it provides.
- ✔ **Discover** the steps needed to implement Expanse Ambulatory in your organization.
- ✔ **Elevate** your strategy with tools needed to improve your EHR for clinicians, providers, patients, and their coordinated care experience.

ABOUT OUR EXPERIENCE

The information in this Expanse Ambulatory eBook was provided by CereCore leaders who have a rich history of successfully implementing MEDITECH Expanse platforms for numerous organizations.



Five-Star Best Practice MEDITECH Infrastructure as a Service (IaaS) provider designation from Securance Consulting. This industry-defined standards assessment rated us as a premier hosting provider for the past five years.



MEDITECH-Ready Certified designation validates our expertise and capabilities to deliver solutions across all areas and versions of the MEDITECH solution.

Hundreds of professional technology certifications including ITIL, Six Sigma, PMI, CHCIO, Epic, and more.

Years of patient care and hospital operations experience and hundreds of professional clinical certifications in nursing, health informatics, pharmacy, radiology, and doctorates.

THE GOAL

BENEFITS

Improve patient experience

The Expanse Patient Portal works concurrently with the Expanse Ambulatory platform and allows patients access to review and manage their health record. This space includes:

- + Allergies, Medications and Problem List
- + Diagnostic Results
- + Care Team Messaging
- + Appointment Management and Pre-Registration

Standardize workflows

The Ambulatory platform creates the ability to consolidate provider templates, maintain one charge master and streamline third-party interfacing.

Expanse provides an opportunity to standardize workflows across practices and improve quality outcomes. With this uniformed approach, new clinics can be integrated into Ambulatory seamlessly down the road.

Learn more about the [power of worklists](#) and practical examples of how they can help streamline registration and even improve revenue.

INVOLVE YOUR PATIENTS IN THEIR CARE

The goal of MEDITECH's Expanse Ambulatory platform is to not only streamline EHRs in outpatient settings, but to provide a patient portal that is convenient, easy to use and will allow patients to have more autonomy over their health while alleviating confusion amongst healthcare providers.



Centralize data

MEDITECH Expanse configuration options enable centralization of your Ambulatory and Acute medical records department, as well as your business office.

Configurations also exist to promote the ordering process from initiation to closure. Automation for appointments and authorizations at order entry can be designed to leverage data from the initial encounter to the coordination of future visits.

Worklists can help manage daily tasks like scheduling and registration, eliminate paper and promote central management across the continuum.

THE GAME PLAN

Before implementing the Expanse Ambulatory platform, it is important to have a game plan in place and know what to expect to ensure a smooth transition and minimize hiccups.



HOW TO DECIDE IF EXPANSE AMBULATORY IS RIGHT FOR YOUR ORGANIZATION

The main question you need to ask your organization is — do we have a patient-centric view of EHRs? It is important to have physician, clinical and organizational leadership on the same page, because it can affect your approach to the implementation of Expanse Ambulatory and can help avoid interruptions during implementation.

MEDITECH's Expanse Ambulatory platform is something to consider if your organization is looking to do the following:

- Increase provider visibility into clinical records
- Streamline process and increase efficiency by decreasing silos and disparate sources
- Reduce number of EHR vendors



Learn more about [EHR hosting](#) and the factors you should consider when budgeting, assessing value and risk to your organization.

POTENTIAL CHALLENGES

Lack of cohesion among departments

Implementing Ambulatory into an organization can uncover divisions within the organization where information has lived in various silos. Acknowledging and addressing the need for cohesion will generate positive results.

Applications within Expanse are designed to work side by side but the bind between data can be fractured easily when there is a lack of coordination efforts early in implementation.

Outdated data

With the centralization of patient data comes the risk of the chart becoming clogged with outdated patient information such as medications or resolved problems being mixed in with acute problems. To avoid this confusion, it is crucial to have policies in place to augment workflows to assure that all data is current and relevant to the patient

Current infrastructure

With the increase in integration and system availability, examine your current infrastructure because your organization may need to consider changes in networking and server workload requirements. By sizing the environment to fit the capabilities of Expanse, the organization will avoid surprise costs.

TIPS FOR GETTING STARTED

Dr. Tom Kurtz, Chief Administrative Officer at [Memorial Health](#), provided the following tips his organization learned during their implementation of the single EHR.

Take advantage of acute counterparts

Schedule a time for subject matter experts from integrated application areas to meet routinely to share knowledge and avoid duplication of work. If your organization is adding Ambulatory as part of an existing Expanse platform, then consider reviewing the current environment and taking advantage of the current build when possible.

Gain support from the Physician Advisory Committee (PAC)

Even if your organization already has a PAC, it is imperative to ensure physicians, including specialty or quality areas, are represented and have an investment in the Expanse migration.

Establish scope

Draft an outline for beginning the implementation process by ranking priorities based on resources and timeline. While drafting the outline, decide if there are any optimization items that can be contended with after the implementation has gone live. Be mindful of stalling any optimization items that may impact the user-experience negatively.

Create a style guide

Establish consistent naming conventions across departments to maintain quality. It is also worth considering creating a database to house the multi-application shared dictionaries.



Watch Dr. Tom Kurtz talk about how Memorial Health's partnership with CereCore was instrumental in the successful implementation of the MEDITECH Expanse platform.

PRE-IMPLEMENTATION CHECKLIST

GET A CURRENT STATE ASSESSMENT

CereCore can conduct a [current state assessment](#) on behalf of your organization.

Here's how the assessment works:

- Can be done within three days
- Includes meetings with various departments including clinical, registration and billing to get a thorough understanding of what the day-to-day operations are like for each department
- Results in the assessment report can be used for a request for information (RFI) or request for proposal (RFP) for additional support you may throughout the implementation.

Learn more about how CereCore can support your organization throughout your MEDITECH Expanse journey. Download our [eBook](#) **The Path to MEDITECH Expanse: Why Your Organization Needs a Single EHR.**

Before beginning the Expanse Ambulatory implementation, you need to prepare so that overall product adoption goes smoothly. The following checklist contains must-do tasks that will help you feel confident that your organization is ready to use the ambulatory platform successfully.

READINESS CHECKLIST

- Conduct a current state assessment pre-project or in early stages.

- Understand the inputs and outputs to your EHR. For example, who is your organization sending data to/receiving it from?

- Identify the intended audience of the product.

- Identify who will be included in the integration of the platform. Are you including providers, clinics, service lines or other?
 - Providers should be directly connected to the hospital or have a contractual relationship with the hospital.
 - Community providers who do a lot of referrals can also be included even without contractual relationship._____
- Understand your landscape and provider nuances.

Often providers and specialty providers vary in their operations, software and third-party partners or the software and practices they use. Your implementation and adoption will go much more smoothly if you can understand these differences up front.



CLOSING COMMENTS

The information in this Expanse Ambulatory eBook was provided by CereCore leaders who have a rich history of successfully implementing MEDITECH Expanse platforms for numerous organizations. The goal of these services is to serve as a link to life-saving care by aiding organizations in consolidating EHRs. In turn, this eases strain on staff, reduces vendor costs and provides a more convenient patient experience.

Supporting patient care by supporting the leaders who provide it

Unifying EHRs to better serve patients and healthcare providers, supporting multi-level help desks and optimizing IT infrastructure are a few ways CereCore can elevate your organization to a brighter future. Our team is comprised of former CIOs, IT professionals and clinicians who have experience working in major health systems. A partnership with us means you will have more time to focus on strategic IT initiatives and plan for future growth.



[Connect with us](#) to learn more about the ways we can support your organization.



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THE LINK TO LIFE-SAVING CARE

